

# PROGRAMMA D'ESAME GESTIONE E COMUNICAZIONE DEGLI EVENTI

**19 SETTEMBRE - 20 DICEMBRE 2022**

**Lunedì 14-16 (aula Blu5)  
Martedì 14-18 (aula Blu1)**

**Docenti del corso:  
Prof.ssa Barbara Mazza  
Prof. Raffaele Lombardi**

**Link Classroom:**

<https://classroom.google.com/c/NTQ3MzcxNzkxMDQ0?cjc=xdgzepc>

## **TESTI D'ESAME:**

### **PROGRAMMA PER STUDENTI FREQUENTANTI (SOLO PER ESONERO)**

1. Mazza B., **L'ecosistema degli eventi nel terzo millennio. Approcci, metodi e prospettive di gestione e comunicazione.** Wolters Kluwe, Milano, 2022 (Capitolo 1 + una parte a scelta dello studente tra seconda e terza parte del volume);
2. Project work.

### **PROGRAMMA PER STUDENTI FREQUENTANTI (PER GLI APPELLI)**

1. Mazza B., **L'ecosistema degli eventi nel terzo millennio. Approcci, metodi e prospettive di gestione e comunicazione.** Wolters Kluwe, Milano, 2022 (Parte 1 + una parte a scelta dello studente tra seconda e terza parte del volume);
2. Project work.

### **PROGRAMMA PER STUDENTI NON FREQUENTANTI**

1. Mazza B., **L'ecosistema degli eventi nel terzo millennio. Approcci, metodi e prospettive di gestione e comunicazione.** Wolters Kluwe, Milano, 2022 (*Intero volume*);
2. **Due articoli scientifici** a scelta tra quelli indicati. È possibile suggerirne di nuovi dalla lista di journal internazionali, che dovranno essere **approvati in anticipo** dai Proff.

## **ARTICOLI CONSIGLIATI:**

- Alananzeh, O., Al-Mkhadmeh, A., Shatnawi, H. S., & Masa'deh, R. E. (2022). Events as a tool for community involvement and sustainable regional development: the mediating role of motivation on community attitudes. In *Journal of Convention & Event Tourism*. Routledge.
- Cornwell, T. B., & Kwon, Y. (2020). Sponsorship-linked marketing: Research surpluses and shortages. *Journal of the Academy of Marketing Science*, 48(4), 607-629.
- Dawson, P., & Sykes, C. (2019). Concepts of time and temporality in the storytelling and sensemaking literatures: A review and critique. *International Journal of Management Reviews*, 21(1), 97-114.
- Dragović, N., Stankov, U., & Vasiljević, Đ. (2018). Contactless technology as a factor of tourism industry development-a review of current practices and future directions. *Economic Themes*, 56(2), 179-202.

- Duignan, M. B. (2021). Utilizing Field Theory to Examine Mega-event-led Development. *Event Management*, 25(6), 705-720.
- Fechner, D., Filo, K., Reid, S., & Cameron, R. (2022). A systematic literature review of charity sport event sponsorship. *European Sport Management Quarterly*, 1-23.
- Hafner, M., & Jansz, J. (2018). The Players 'Experience of Immersion in Persuasive Games: The Players 'Experience of Immersion in Persuasive Games: A study of My Life as a Refugee and PeaceMaker. *International Journal of Serious Games*, 5(4), 63-79.
- Hogg, J., Werner, K., & Griese, K.-M. (2021). Conceptualising event value co-destruction and developing a future agenda for events research. *International Journal of Event and Festival Management*, 12(3), 346-363. <https://doi.org/10.1108/IJEFM-01-2021-0006>
- Kelly, D. M., Fairley, S., & O'Brien, D. (2019). It was never ours: Formalised event hosting rights and leverage. *Tourism Management*, 73, 123-133.
- Madureira, R. C., Silva, C. S., Amorim, M., Ferreira Dias, M., Lins, B., & Mello, G. (2022). Think Twice to Achieve a Sustainable Project Management: From Ecological Sustainability towards the Sustainable Project Management Cube Model. *Sustainability*, 14(6), 3436.
- Mair, J., & Smith, A. (2021). Events and sustainability: why making events more sustainable is not enough. *Journal of Sustainable Tourism*, 29(11-12), 1739-1755.
- Mair, J., & Weber, K. (2019). Event and festival research: A review and research directions. *International Journal of Event and Festival Management*.
- Muñoz, F., Hildebrandt, A., Schacht, A., Stürmer, B., Bröcker, F., Martín-Loeches, M., & Sommer, W. (2022). Determinants of quality, specificity, and stability of emotional episodic memories in a fine-dining context. *International Journal of Gastronomy and Food Science*, 28, 100511.
- Neuburger, L., Beck, J., & Egger, R. (2018). The 'Phygital'tourist experience: The use of augmented and virtual reality in destination marketing. In *Tourism planning and destination marketing*. Emerald Publishing Limited.
- Parygin, D., Sadovnikova, N., Gamidullaeva, L., Finogeev, A., & Rashevskiy, N. (2022). Tools and Technologies for Sustainable Territorial Development in the Context of a Quadruple Innovation Helix. *Sustainability*, 14(15), 9086.
- Plaza-del-Arco, F. M., Strapparava, C., Lopez, L. A. U., & Martín-Valdivia, M. T. (2020, May). EmoEvent: A multilingual emotion corpus based on different events. In *Proceedings of the 12th Language Resources and Evaluation Conference* (pp. 1492-1498).
- Ramely, A., Talib, M. F. A., Radha, J. Z. R. R. R., & Mokhtar, M. F. (2022). Green event practices: understanding the adaptation of event organisers through a systematic review. *Malaysian Journal of Sustainable Environment*, 9(1), 119-140.
- Robertson, M., Yeoman, I., Smith, K. A., & McMahon-Beattie, U. (2015). Technology, society, and visioning the future of music festivals. *Event Management*, 19(4), 567-587.
- Scrucca, F., Severi, C., Galvan, N., & Brunori, A. (2016). A new method to assess the sustainability performance of events: Application to the 2014 World Orienteering Championship. *Environmental Impact Assessment Review*, 56, 1-11.
- Vargo, S. L., & Lusch, R. F. (2016). Institutions and axioms: An extension and update of service-dominant logic. *Journal of the Academy of Marketing Science*, 44(1), 5-23.
- Verhoef, P. C., Broekhuizen, T., Bart, Y., Bhattacharya, A., Qi Dong, J., Fabian, N., & Haenlein, M. (2021). Digital transformation: A multidisciplinary reflection and research agenda. *Journal of Business Research*, 122, 889-901. <https://doi.org/10.1016/j.jbusres.2019.09.022>
- Weinryb, N., & Turunen, J. (2017). Fundraising as a theatrical event. *International Journal of Nonprofit and Voluntary Sector Marketing*, 22(4), e1594.
- Wilkinson, M., Brantley, S., & Feng, J. (2021, September). A Mini Review of Presence and Immersion in Virtual Reality. In *Proceedings of the Human Factors and Ergonomics Society Annual Meeting* (Vol. 65, No. 1, pp. 1099-1103). Sage CA: Los Angeles, CA: SAGE Publications.
- Yung, R., Le, T. H., Moyle, B., & Arcodia, C. (2022). Towards a typology of virtual events. *Tourism Management*, 92, 104560.
- Ziakas, V. (2019b). Issues, patterns and strategies in the development of event portfolios: configuring models, design and policy. *Journal of Policy Research in Tourism, Leisure and Events*, 11(1), 121-158.

## ALCUNE RIVISTE CONSULTABILI PER LA RICERCA DI SAGGI DI RECENTE PUBBLICAZIONE:

Per la scelta degli articoli si consiglia di consultare i numeri più recenti della rivista:

EVENT MANAGEMENT o, in alternativa, una delle seguenti:

- International Journal of Contemporary Hospitality Management
- Journal of Hospitality and Tourism Management
- Journal of Sport & Tourism,
- Journal of Tourism Research & Hospitality Leisure Studies
- Public Relations Review

## VALUTAZIONE:

### Frequentanti

- **Bonus** = media delle esercitazioni e portfolio (0-5 punti\_ da A ad E)
  - **Project work e/o Case Portfolio** fino a un massimo di 10 punti: A (9-10) – B (6-8) – C (3-5) – D (2-4) – E(0-1)
  - **Prova scritta** fino a un massimo di 20 punti: fino a 5: scarso - da 6 a 10: insufficiente 11: non del tutto sufficiente - 12: appena sufficiente - 13: sufficiente - 14: più che sufficiente - 15: pienamente sufficiente - 16: quasi discreto - 17: discreto - 18: buono - 19: più che buono - 20: ottimo
- La valutazione finale è data dalla somma dei punteggi ottenuti dalle diverse prove.**

### Prova scritta Non Frequentanti

- A+ (30 e lode) prova eccellente in tutte le sue parti;
- A (29-30): prova molto buona;
- B (27-28): prova buona;
- C (24-26): prova discreta;
- D (18-23): prova appena sufficiente;
- E (fino a 17): prova non superata perché la maggior parte delle risposte risulta insufficiente, incompleta o non corretta.