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## **NURSING: EDUCATIONAL AND RELATIONSHIP PROCESS**



Unit 20 Employee relations Unitary and pluralistic frames Assignment



**NURSING: EDUCATIONAL AND RELATIONSHIP PROCESS**

## **Human Relationship in nursing**

**Someone has already an idea about human relation topic or human relations in the contest of nursing?**





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## **HUMAN RELATIONSHIP**

**The Topics we are going to discuss:**

- **Definition of human relations**
- **Human relation in contest of nursing**
- **Understanding self**
- **Social behavior**
- **Social attitude**
- **Motivation**
- **Individual and groups**
- **Groups dynamics**
- **Team work**



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## **Human Relationship**

**«Human relation is an area of management practice which is concerned with integration of people into a work situation in a way that motivates them to work productively, cooperatively and with economic, psychological and social satisfaction»  
(Keith Davis)**

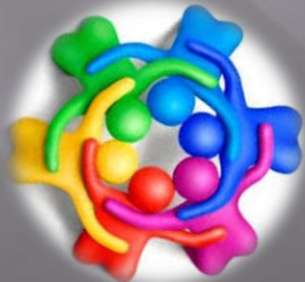


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## **HUMAN RELATIONSHIP**

**HUMAN RELATIONSHIP** is a relation between people or groups who agree to share responsibility for achieving some specific goals.





## Human Relationship in nursing

### Key words

Nurses

Colleagues

Relation

Patient

Patient  
satisfaction

Interact

Connect

Quality care

Do you have other key words ?





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## **Human Relationship in nursing**

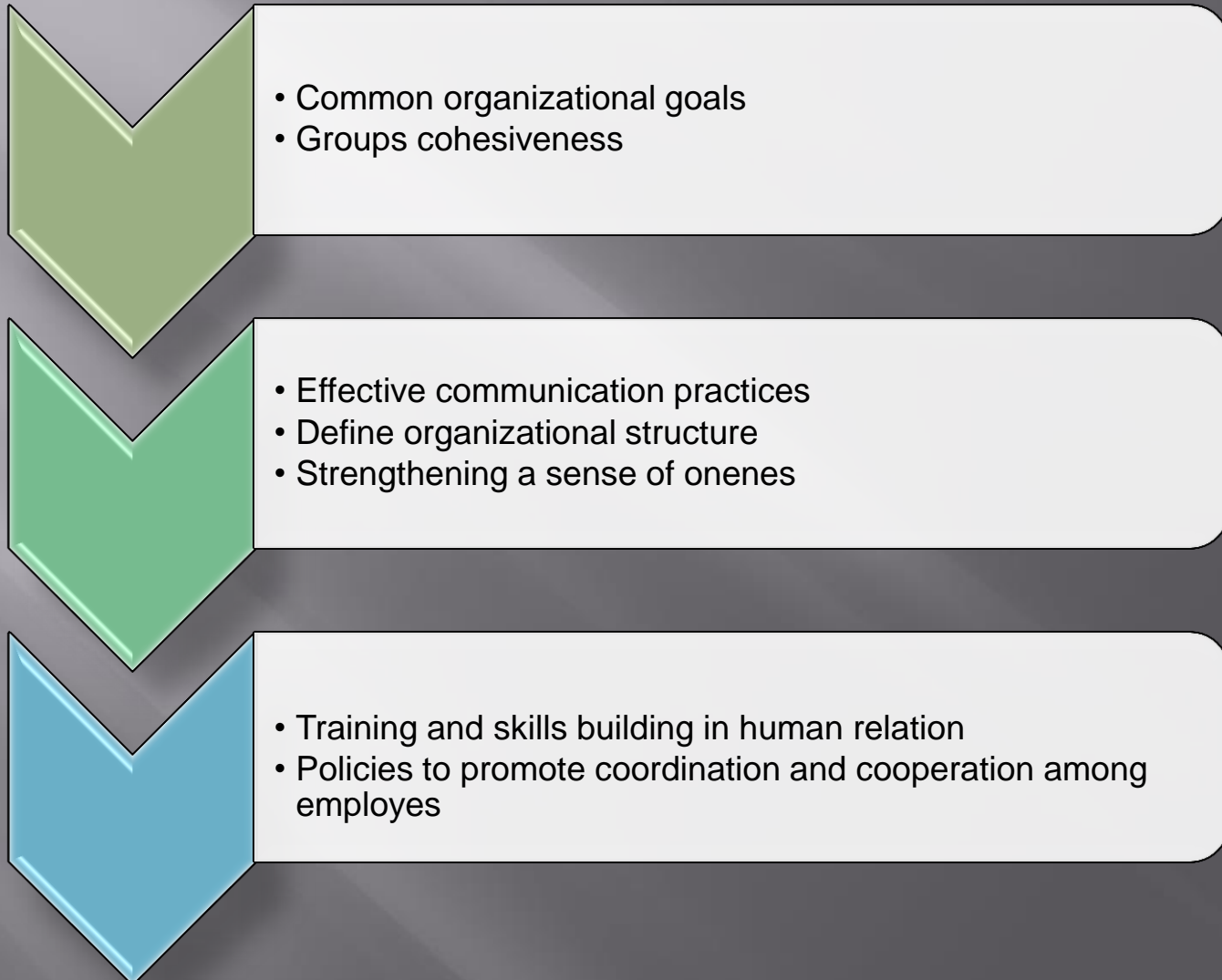
### **Main points**

- 1. Nurses – patients relationship**
- 2. Relationship with family**
- 3. Nurse in community**
- 4. Team work embrace a share purpose**

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## Strategies to promote Human Relationship





## UNDERSTANDING SELF

Do you know the meaning of  
UNDERSTANDING SELF?



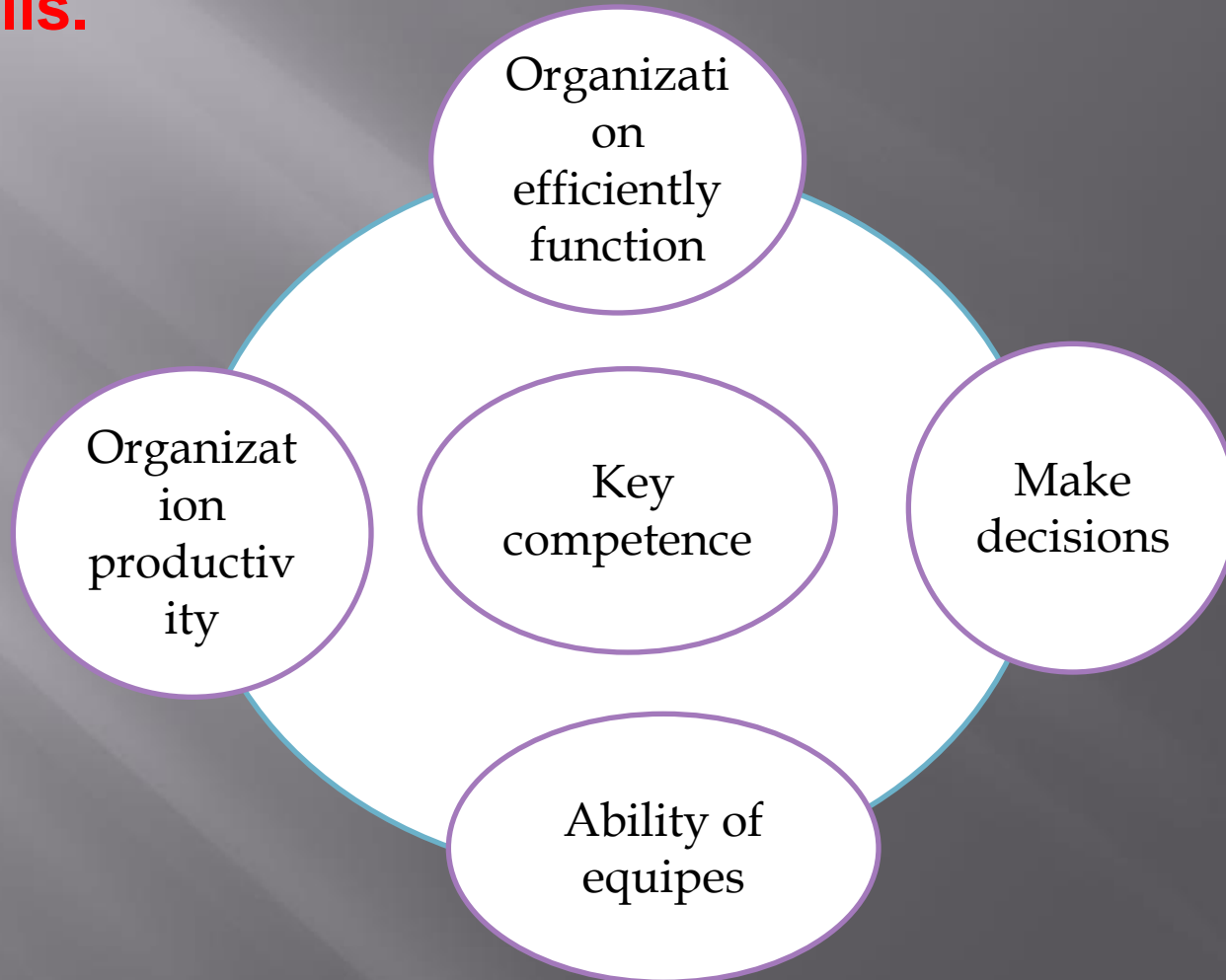


## DEFINITIONS OF SOME SCHOLARS

**George Herbert Head:** understanding self represents the total sum of people. It's a conscious perception of their identity as distinct from the others. It is not a statistic phenomenon, but continues to develop and change throughout our lives.

**Richard Stevens:** «the understanding self is thinking about what is involved in being?» «What distinguishes you from being an object, an animal or different person?»

**Understanding self is the ability to know himself, own competencies, own personal skills.**



To better understand the «Understanding Self» two scholars has created a tool called JOHARY WINDOWS



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**Horizontal axis** → **Knowledge**

**Vertical axis** → **Knowledge of the others**

**Combination of horizontal axis and vertical axis**





**ARENA/ PUBLIC AREA**

**Information that is known to the subject and the others**

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**FACCIATA/PRIVATE AREA**

**Information that the person knows about himself**

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## **PUNTO CIECO/BLIND SPOT**

**Information about person is known to the others**

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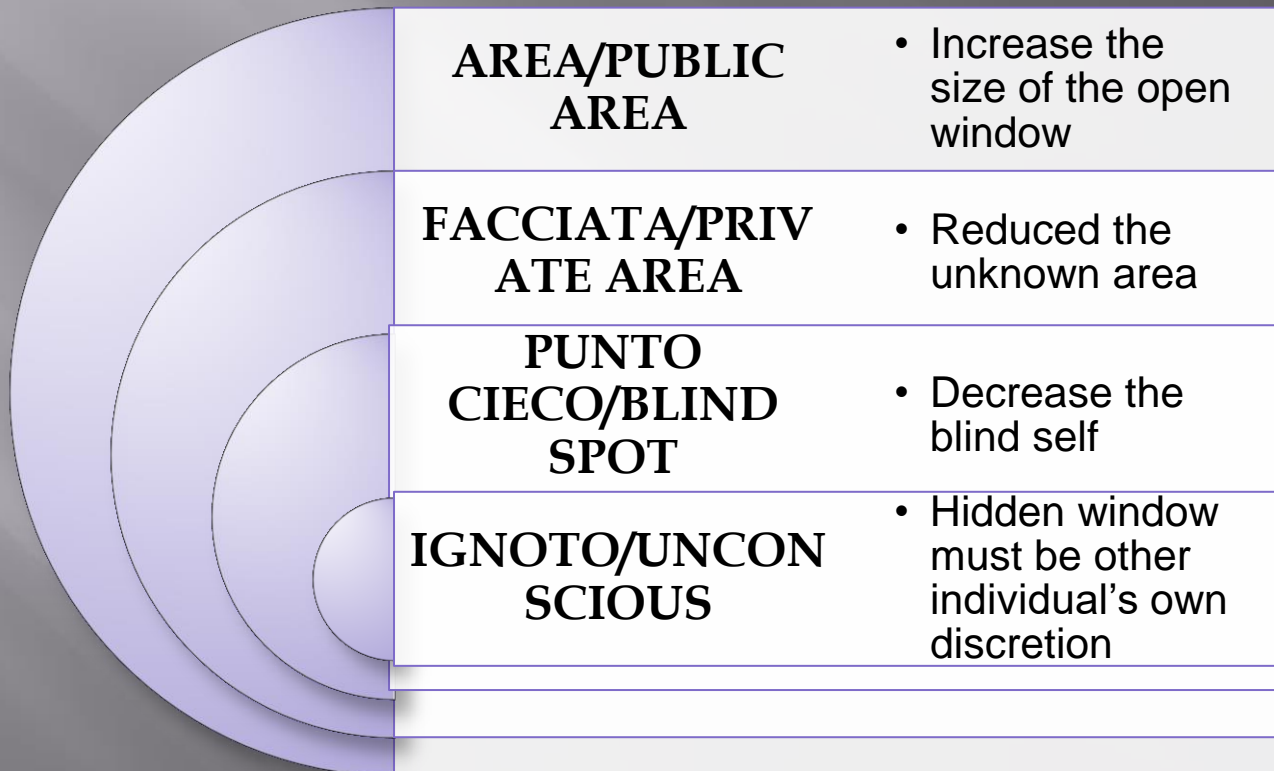
**IGNOTO/UNCONSCIOUS**

**Information unknown to the subject and the others**

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## STRATEGIES TO IMPROVE SELF UNDERSTANDING



## **CONCLUSION**

**The Johary Window is a tool that allows to analyze:**

- **Interpersonal communication**
- **Dynamic groups**
- **Relationship among groups**